



## Snow Guarantee Conditions

Between November 17, 2018 and May 26, 2019, Engelberg-Titlis snowsports enthusiasts shall enjoy access to a skiable run at all times. In the unlikely case that this is not possible, the cost of the overnight stay and of the ski pass shall be refunded.

This snow guarantee shall apply exclusively to snowsports enthusiasts who have purchased their ski pass online at [www.engelberg.ch/snowguarantee](http://www.engelberg.ch/snowguarantee) and have stated their booked accommodation details, or have booked an overnight stay including a ski pass.

The guarantee shall become effective whenever, due to lack of snow, no skiable run is available between November 17, 2018 and May 26, 2019. Where this is the case, the cost, already paid, of accommodation and of the ski pass (destination card) for the days affected by lack of snow shall be refunded, and the guest shall be permitted to stay overnight free of charge at the booked accommodation. The guarantee shall cover, at the hotel, the price of accommodation for the relevant day including room/breakfast, and, at the vacation apartment, the rental for the relevant day, not including running costs. The amount of the refund shall be calculated proportionally to the length of the stay (e.g., a stay of 7 nights with one day without snow means that 1/7 of the cost shall be refunded; the same shall apply to the ski pass (destination card), unless it is included in the package deal).

The period between booking and arrival must be no less than 7 days. Bookings at short notice as well as ski passes purchased after this period shall be excluded from the guarantee.

Events not covered by the guarantee are: aerial cable car and ski lift service interruptions due to wind, avalanches, or technical difficulties.

As to guest cancellations received at any time prior to arrival or early departures, the relevant booking platforms' and service providers' (Engelberg-Titlis Tourismus AG, hotels, landlords, cable car operators, etc.) cancellation conditions and Terms and Conditions in effect shall apply, irrespective of the snow guarantee.

Engelberg-Titlis Tourismus shall coordinate, upon agreeing with the service providers, the reimbursement procedure and pay the refund.

The place of jurisdiction shall be Engelberg.



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